

Easy-Link

# Loneworker

Lone Worker Monitoring and Staff Activity Management

## Requirement

As described by the Health and Safety Executive, employers have a responsibility for the health, safety and welfare at work of their employees. When employees are required to work alone it remains the employers responsibility to determine the risks, and put procedures in place to avoid or control these risks.



Procedures to monitor lone workers could include:

- Regular contact between the lone worker and supervisor using a telephone or radio
- Automatic warning devices if the contact is not received from the lone worker
- Checks that the lone worker has returned to their base or home, on completion of a task.

## Solution

**Easy-Link** Loneworker has been designed to offer peace of mind and protection for staff when they're away from the office or working alone. This is achieved by enabling real time data updates via a PC or mobile phone, so employees can keep in close contact with their base at a minimal cost.

The system has the following features:

- Real time monitoring of all active staff
- Urgent Help Request function (from a standard mobile phone)
- Automatic alarm escalation for overdue staff
- Mapping system displays staff locations
- Access by local PC or mobile phone
- Easy to use with minimal training required
- Use any mobile phone on any network
- Staff management data and processes
- Full audit trail available
- Enhanced staff communication
- Flexible product that can be adapted to the needs of your company

## How does it work?

**Easy-Link** replaces manual processes and uses computers and the mobile phone network Short Message Service (SMS) to record real-time data, such as current job, location and time required.

Users send messages to the system using a PC or when away from the office via a coded SMS text message from their mobile phone.

The system verifies and processes the messages and where required sends a response to the phone.

This will allow lone workers to enter a premises reassured that they are being monitored and help will be sent to their exact location if required.

For a free trial or more information, visit our website or contact us by phone or email.



## Is your company doing all it should to protect lone workers?

- Are there manual procedures in place to monitor all workers that spend time working alone / away from the office?
- Does someone always know:
  - Where your lone workers are?
  - When they will be back?
  - What to do if they don't arrive back when expected?
  - When a lone worker has gone direct to their next appointment?
  - What to do if a lone worker needs help?

Manual procedures can often fail.

Could this happen in your office when a lone worker needs urgent assistance?

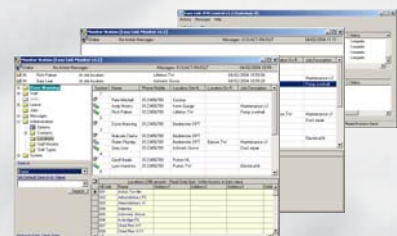
The expected time back at the office is written on a wipe board, but sometimes this time passes and is not noticed by colleagues busy with their own work.

**Easy-Link** is a fully automated solution so a lone worker that does not return / or contact the system is never overlooked.

## What are the risks?

■ In 1 year - 634,000 physical assaults on employees at work and 654,000 threats of violence  
(Source: 1999 British Crime Survey)

■ Violence aimed at service sector employees - 3 killed, 739 seriously injured, 4962 injured and off work for more than 3 days  
(Source: HSE 2001/02)



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